

DATA PROTECTION POLICY

Telefónica Factoring España, S.A. hereby informs the users of the present website that, in accordance with applicable personal data protection legislation, it preserves the privacy of the users and the secrecy and security of their personal data in accordance with the provision of applicable data protection legislation, specifically, Regulation 2016/679 of the European Parliament and Council dated April 27, 2016, adopting any necessary technical and organisational measures to prevent the loss, misuse, alteration, and unauthorised access and theft of the personal data provided, taking into account the state of technology, the nature of the data and the risks to which it is exposed.

Users of the portal are informed that their personal data may only be collected for processing where they are suitable, pertinent and not excessive in connection with the scope and the specific, explicit and legitimate purposes for which they are requested, and always in compliance with their information rights.

Whenever personal data are collected via the portal, the user will be clearly and unequivocally informed of:

- The existence of processing of personal data;
- The controller's identity and personal details;
- The contact details of the Data Protection Officer;
- The purposes of the processing to which the personal data is subject and the legal basis for the data processing;
- The recipients, or categories of recipients of the personal data, if applicable.
- If applicable, the data controller's intention to transfer personal data to another country;
- The information retention period and criteria thereof;
- The existence of the right to require the data controller to provide access to the data subject's personal data, its rectification or erasure, or to place restrictions to the processing, the right to data portability, or the right to object to the data processing, and also the manner of exercising the aforementioned rights.
- Where the legal basis for the data processing should be the data subject's consent, the existence of the right to withdraw such consent at any time, without this affecting the lawfulness of the processing prior to its withdrawal; if the basis for the processing is not the data subject's consent, the right to object to the processing;
- The right to bring a complaint before a data protection authority;
- The existence, if any, of automated decision-making, including profiling, and the exercise of rights associated to such processing.

The user shall be solely responsible for completing forms with false, inaccurate, incomplete or outof date information.

For any questions or queries, please contact the person in charge of data protection in our company at protecciondatos@telefonicafactoring.com.